



SVEND PAULSEN

Director
Project, Change &
Transformation

Languages:

- English (fluent)
- Danish (fluent)
- Spanish (conversational)

Professional experience:

2021-Present: The Shipping Collective

Copenhagen | Global

- Hapag-Lloyd Cost Project April 2025 – July 2025
- Royal Arctic Line – Process Navigator April/May 2025
- Lean for Terminals, Sep 2024 -
- Asyad, EU ETS Project, Aug 2024 – Nov 2024
- Hapag-Lloyd, Operating Model Project, Oct 2022 – Jun 2024
- DCSA, Equipment Project, Sep 2022 – Nov 2022
- APM Terminals, Lean Software Development, Apr-Jun 2022

2019-2021: Pragmatique Denmark ApS

Copenhagen | Singapore

- Operating Model project for Swire Shipping
- "The will to lead successful projects" (Training)

1999-2019: Maersk Line

- Fleet Management & Technology; Port Stay Pit Stop Project
- Operations Transformation: Global Operating Model Project and Process improvement lead.
- LATAM Head of Regional Operations Performance Management and Process Excellence
- Head of Process Excellence, Caribbean Sea Cluster
- Global Service Center Offshoring Manager for Operations Processes
- Product Owner Operations; Global Transshipment Application
- Head of Africa Regional Equipment; Flow and stock management
- Capacity Manager Africa Services
- Core Operations System Support Manager

Summary:

- Senior project and transformation manager with broad experience in operational excellence, performance management, project leadership, global transformation and digitalization
- 25 years international experience from the liner shipping industry working at head office, region and area level
- An energetic leader and team player with strong interpersonal and communication skills. Enjoys working with and growing people and teams to win and be successful
- Strong in planning and facilitating workshops, designing and co-creating workable solutions

Profile:

- Lived and worked in South Africa, Panama, Denmark
- A lifetime of experience travelling and working internationally and across cultures
- KF Andersen Leadership Academy (MBL 1+2)
- Certified ADKAR Practitioner
- Certified DiSC facilitator
- PMI Green/Black Belt
- Officer Royal Danish Guards

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